



Prerequisites list for cold wallet onboarding

Fireblocks cold wallet solution utilizes iOS mobile devices (iPhone / iPad) for provisioning the air-gapped signing devices used by the teams operating the cold wallet workspace. In preparation for your upcoming onboarding process, please acquire the devices listed below.

Note: Missing some or all of the required hardware for cold wallet setup may cause delays in scheduling a new onboarding slot and the provisioning of your cold wallet workspace.

Hardware* pre-requisites:

- ☐ iOS mobile devices, **one device for each offline user** that is planned to be provisioned. The offline users are the workspace **Owner** and **all Signers**.
IMPORTANT: the devices should be kept in a **sealed box** until the setup time.
- ☐ A MacBook computer with the [Apple Configurator](#) app installed on it - this MacBook will be used for offline signing device provisioning.
- ☐ An Apple original lightning cable - Used for connecting the iOS device to the MacBook during setup.

Additional pre-requisites

- ☐ Active AppleID account for logging into the App store (on both the MacBook and mobile devices).
- ☐ A computer for accessing the Fireblocks console with a working webcam is required during the device setup process (the provisioning MacBook may be used for console access as well).
- ☐ The setup process of the offline signing devices requires a strong and stable WiFi network.
- ☐ Every Fireblocks user must use a 2FA app for console access. Offline users should have an additional mobile device available for setting up the 2FA account. (You may use the same mobile device used for your other Fireblocks accounts).

Additional information about Fireblocks cold wallet solution and the device setup guides can be found [here](#). We encourage you to get familiar with all articles in the cold wallet section. Dedicated training sessions will be conducted with a Customer Success Manager closer to your onboarding date.

* Offline mobile device minimal requirements:

- Any Apple device released in year 2020 or later in any of the available storage options
- Device **must** be running iOS or iPadOS 14.0 or later
- Device **must** have biometrics (TouchID or FaceID) supported
- Fireblocks recommends using new, unopened devices for the **production** workspace setup.

** Please make sure that the ordered devices were not purchased via Apple device enrollment program (DEP) and are not pre-enrolled with any MDM program.